



## Juvenile Services

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### Mission Statement

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The Juvenile and Family Services Department is committed to providing quality, innovative, comprehensive, and effective services to youth, families, and the community. Clallam County Juvenile and Family Services will provide prevention, treatment, and accountability services to youth and families within budgetary limits.

### Function

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The Juvenile and Family Services Department provides comprehensive services to youth, families, schools, the community, and Juvenile Justice System. The Department is responsible for maintaining the balance between community protection, treatment, and accountability for youth arrested for criminal activity, who have been abused, neglected, at risk youth, and truant. The Department provides support to the Superior Court, operates a juvenile corrections facility including a secure unit for crisis residential placement, probation, diversion services including Teen Court; a non-offender unit services truants, at-risk youth, abused and neglected children; and CASA/GAL's (Court Appointed Special Advocates/Guardian ad Litem) assigned to dependencies. True Star Behavioral Health, a licensed and certified agency providing drug/alcohol and mental health treatment, is also operated by the Department.

### Trends

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- 1 Dependency filings increase while volunteer base decreases (2013-2018) - partially funded.
- 2 Legislative trend to decriminalize juvenile behavior and increase alternatives to detention and evidence-based programming.
  - a. Probation Risk Assessment and Case Management (CMAP) required - funded by formula
  - b. Evidence-based programs become increasing focus of funding - funded by formula
  - c. Truancy Boards required, optional filing on 17 year olds, filings decrease and stabilize (2018) - funded by formula
  - d. Unlimited Diversions (2018) yet referrals decrease - no financial impact
  - e. Automatic sealing of Juvenile Records (2015) - no financial impact
  - f. Crime Victim's Fee no longer automatically assessed, only in certain cases (2015)
- 3 Detention Average Daily Population (ADP) decreased between 2011-2014 , has remained stable for the past five years.
- 4 Continuous staffing turnover in detention - 25 vacancies in the past 7 years = 3.57/year

- 5 Increase in non-offender youth receiving treatment services - 80-90% of referrals come from Truancy, Youth At-Risk or Diversion.
- 6 Increase in Opioid influence in populations served: 93% of open Dependency filings since 2013 were opioid involved. Over the past three years, True Star clients treated for an opioid addiction, 83% of youth had a parent also suffering with an opioid addiction.

## Events

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- 1 CASA Program Expansion: VOCA Grant Award (11/17-6/19) \$327,224
  - a. Add 2.5 FTE's to program staff
  - b. Recruitment blitz to include billboard, banners, bus wrap, radio, speaking events, etc..
  - c. Held 10 new volunteer training sessions in 20 months
  - d. Increase volunteers from 19 in 2017, to nearly 70 YTD
  - e. Created "Book Club" to support training and development for volunteers
  - f. Re-established monthly newsletter to keep volunteers updated on resources
  - g. Revise screening process with HR
- 2 Detention: Change recruitment and retention efforts for Juvenile Corrections Officers
  - a. End recruitment with National Testing Network, conduct local testing
  - b. Open House recruitment, face-to-face pre-screens, launch of Facebook
  - d. Creation of Career Ladder recognizing years of service and specialized training
  - e. Development of teams, surveys, recognition, and engagement activities
- 3 True Star
  - a. Upcoming change to Managed Care Organizations (MCO's), contracts and credentialing
  - b. Revise all manuals and licensing for Substance Abuse Disorder and Mental Health
  - c. Services for all youth in detention (Hargrove)
  - d. Community outreach to schools, contracting with PASD
- 4 Agency: Continuity Planning
  - a. Restructure management team to reinstate Court Services Manager position
  - b. Restructure True Star due to staff vacancies
  - c. Development of training guides for Fiscal Specialist and other "single point of failure"
  - d. Identify areas of cross training, exposure, and contingency planning
- 5 Probation: Increased focus on Quality Assurance Plan (QAP) and Case Management (CMAP) Training
- 6 Dependency: Participating in "Finding Fathers" program

## Goals

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1. Increase CASA Volunteer base from 70 to 120 so as to provide a CASA Volunteer for all 160 children in Dependency = 4 new volunteers per month.
2. Add two Volunteer Coordinators to the CASA Program to ensure proper support and supervision  
POTENTIAL BUDGET IMPACT: Cost of Attorney's appointed to cases in lieu of volunteers
3. Add two Juvenile Corrections Officers to regain minimum staffing levels to ensure safety and security, adequate staff coverage, maintain training requirement, professional development, and programming enhancements.  
POTENTIAL BUDGET IMPACT: Increased overtime, increased staff turnover, and increased liability.

4. Continue to adhere to professional standards and training by ensuring all certified staff maintain requirements.
  - a. Probation Officers: Complete 20 hours of annual training including 8 hours of continuing education in Case Management (CMAP). Certify 4 Probation Officers in stages 1 & 2 of CMAP by 2020, stages 3 & 4 by 2021.
  - b. True Star Counselors: maintain licensure and continuing education standards annually
  - c. Juvenile Corrections Officers: Complete minimum of 40 hours of annual training per year including SCRC requirements (24 hours) and Defensive Tactics (16 hours)
  - d. CASA Volunteers: Complete 12 hours of annual in-service training in required categories
  - e. Legal Process: Ensure timely filing and processing of all legal documents within two business days
5. Ensure all staff and volunteers complete required on-line training by end of calendar year.
6. Ensure all staff receive annual evaluation.
7. Continue to evaluate effectiveness of Juvenile Programs and expand services, use of evidenced-based programs, and increase community partners through exploration of 4 possible new programs during 2020:
  - \*Education & Employment Training (EET) - partnership with Peninsula College and local businesses, including connecting with Healthy Transitions Lower Elwha Tribe
  - \*Positive Youth Development (PYD) - partnership with Whitmore University and Jefferson County Juvenile Services
 POTENTIAL BUDGET IMPACT: New ask, \$5,000 in Professional Services
  - \*Truancy Boards & Teen Court
  - \*True Star & Port Angeles School District Counseling Services
8. Maintain compliance with federal, state, county, and department training, licensing, and audit requirements including the Department of Health (DOH), the Salish Behavioral Health Organization (SBHO), the Department of Commerce (DOC), the Department of Children, Youth, and Families (DCYF), the Office of Superintendent of Public Instruction (OSPI), the Washington State Patrol (WSP), the Office of Juvenile Justice and Delinquency Prevention (OJJDP), and the Administrative Office of the Courts (AOC).
9. Follow all laws, rules, and codes specific to the Juvenile Justice Act and treatment including 13.50 and 13.34.

## Workload Indicators

	2017 Actual	2018 Actual	6/30/19 Actual
OFFENDER:			
New Filings	139	136	56
New Supervision Cases	100	82	58
Offender Proceedings Held	1,578	1,363	679
Total Offender Cases Resolved/Disposed	130	119	76
CDDA Average Monthly Caseload	12	14	10
SSODA Average Monthly Caseload	2.5	1.0	3.4
Diversions Processed/Referred	83	74	20

Total Number of Offense Referrals	504	402	204
NON-OFFENDER:			
Dependency Filings	105	94	63
At-Risk Youth Filings	34	32	12
CHINS (Child in Need of Services) Filings	5	11	4
Truancy Petitions Filed	213	233	210
Non-Offender Proceedings Held	3,174	2,942	1,697
CORRECTIONS/SCRC:			
Total Annual Corrections Bookings	446	437	197
Total Bed Days	3,375	3,347	1,799
Average Daily Corrections Population	9.1	9.3	8.9
Peak Corrections Population	17.0	17.0	20.0
Average Monthly Utilization Rate - SCRC	6.1	7.1	5.7

## Grant Funding Sources

1. Department of Agriculture (Federal)
2. Department of Commerce
3. Salish Behavioral Health Organization (BH-ASO)
4. Department of Children, Youth, & Families
5. State of Washington Administrative Office of the Courts

## Revenues

	2017 Actual	2018 Actual	6/30/19 Actual	2020 Budget
Taxes	0	848,204	650,705	1,460,000
Licenses and Permits	10,672	9,867	3,910	9,000
Intergovernmental Revenues	779,150	906,645	536,162	657,580
Charges for Goods and Services	404,252	503,853	257,541	528,401
Fines and Forfeits	101	67	73	300
Miscellaneous Revenues	761	673	4,104	2,000
Other Financing Sources	0	0	0	0
Transfers In	0	0	0	0
General Tax Support	1,575,988	905,140	181,806	853,913
Total	\$2,770,924	\$3,174,449	\$1,634,301	\$3,511,194

## Expenditures

	2017 Actual	2018 Actual	6/30/19 Actual	2020 Budget
Salaries and Wages	1,801,633	1,980,808	1,020,567	2,157,528
Personnel Benefits	658,896	822,100	450,036	956,037
Supplies	111,570	117,506	43,345	111,200
Other Services and Charges	198,825	251,282	120,353	279,129
Intergovernmental Services	0	0	0	0
Capital Outlays	0	2,753	0	7,300
Interfund Payments for Services	0	0	0	0

Transfers Out	0	0	0	0
Total	\$2,770,924	\$3,174,449	\$1,634,301	\$3,511,194

## Staffing

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	2017 Budget	2018 Budget	2019 Budget	2020 Budget
Full Time Equivalents	35.93	35.93	38.53	36.93